

## Report to the Scrutiny Board March 2024

Priority	Update
<p><b>2024/2025 Proposed Workplan</b></p>	<p>Our Workplan this year will centre on a theme of <b>Accessibility</b>, focusing on 5 separate topics under that banner: Pharmacies and Pharmacies First, Health Inequalities, Maternal Health, Youth Health, Social Care at Home: Unpaid Carers</p> <p>A survey has been sent out to the public for consultation on their health priorities, which will be open until the end of March. Please do share and complete yourselves.</p> <p><a href="https://www.smartsurvey.co.uk/s/WhatMattersToYou_24_25/">https://www.smartsurvey.co.uk/s/WhatMattersToYou_24_25/</a></p> <p>Local projects are currently being discussed and will be developed under each topic with Unpaid Carers being a Berkshire West project in collaboration with Healthwatch Reading and Healthwatch Wokingham.</p>
<p><b>Increasing awareness of Healthwatch West Berks</b></p>	<ul style="list-style-type: none"> <li>• We will be working with the PPGs to help raise awareness of Healthwatch.</li> <li>• Continuation of ensuring services have Healthwatch leaflets and flyers available to public.</li> <li>• We will be attending events and visiting services across health and social care throughout the coming year to raise awareness of Healthwatch and encourage public feedback.</li> <li>• Will be placing posters on community boards across West Berks.</li> </ul>
<p><b>Healthwatch Monitoring</b></p>	<ul style="list-style-type: none"> <li>• <b>Women's cervical screening</b> at an all-time low nationally – possible piece of work with BOB regarding this.</li> <li>• <b>Phlebotomy</b> – The service at Newbury Community Hospital has improved but will keep monitoring.</li> </ul>
<p><b>Looking Forward</b></p>	<ul style="list-style-type: none"> <li>• Community Outreach Project – We have been invited to discuss how public feedback can be obtained once the service starts.</li> <li>• GP Access Project – Currently in analysis, draft ready end of March.</li> <li>• Annual Report – We will be starting to write our annual report in April, draft ready by end of May.</li> </ul>